

2023 ENROLLMENT | CROWLEY ISD

# WHAT'S NEW IN 2023

- ▶ TRS-ActiveCare Medical Rate Increase
- ▶ New RX Benefit Manager—Express Scripts
- ▶ HSA & FSA Max Plan Increase allowance

## ENROLLMENT DATES

07/17/2023—08/11/2023

## BENEFIT WEBSITE

WWW.MYBENEFITSHUB.COM/CROWLEYISD



**FBS CALL CENTER**  
**(866) 914-5202**  
*\*SE HABLA ESPANOL*



**DOWNLOAD APP**  
TEXT FBSCROWLEY TO  
**(800) 583-6908**

**NOW IS THE TIME** to make your supplemental benefit elections for a 09/01/2023 effective date. During your annual enrollment period, you may enroll for additional benefits, change plan options, or change dependents. If you experience a special enrollment event outside of the annual enrollment period, call your benefits administrator within 31 days of event.

To review new premiums and plan options, refer to the following links:

[TRS ActiveCare Plan Highlights & Rates](#)

[Blue Cross Blue Shield ActiveCare website](#)

[Blue Cross Blue Shield Provider Search](#)

*TRS plan description obtained from: [2023-24 TRS-ActiveCare Rates Are Here \(texas.gov\)](#)*

**Central and North Texas Scott and White Care Plan:** Premiums have increased for this plan as of 9/1/23. Deductible increased to \$2,400 individual/ \$4,800 family. Out-of-pocket maximum increased to \$8,150 individual/\$16,300 family. PCP copay increased from \$15 to \$20; specialist copay remains at \$70. Generic Drug copay increased to \$14/\$35 and other prescription drug changes.

Scott & White Health Plan (HMO): 1-844-633-5325

## BENEFITS AT A GLANCE

**Rates for TRS ActiveCare plans have increased slightly for the 23-24 plan year.** Refer to [TRS Plan Highlights](#) for full details.

**ActiveCare Primary (requires Primary Care Physician\*)** This plan has the lowest premiums and includes a \$30 copay for primary care physician (PCP) visits and \$70 for specialist visits. There is no out-of-network coverage.

**ActiveCare Primary+ (requires Primary Care Physician\*)** This plan has lower deductibles and copays for many services and drugs. A PCP or mental health copay has decreased from \$30 to \$15, and the specialist copay remains at \$70. There is no out-of-network coverage.

**ActiveCare HD** This plan works with a Health Savings Account (HSA), has out-of-network coverage, and coinsurance rates instead of copays. You must meet the deductible before the plan will pay for non-preventive services. Includes nationwide network and out-of-network coverage. Out-of-pocket maximum increased to match IRS guidelines to \$7,500 individual/ \$15,000 family.

**TRS-ActiveCare 2** Remains closed to new enrollees; those currently enrolled may remain.

\*To update your Primary Care Provider (PCP), call TRS-ActiveCare Customer Service: 866-355-5999.

# RESOURCES

## IMPORTANT TIPS BEFORE YOU BEGIN ENROLLMENT

### For Existing Employees

1. Have your dependent's SSNs ready, if enrolling your dependent in coverage.
2. To change PCP, call TRS-ActiveCare Customer Service 866-355-5999.
3. Update your beneficiaries

### For New Employees

1. You are required to log in to THEbenefitsHUB and enroll or decline medical coverage for yourself and/or eligible dependents within 31 days of employment.
2. You will need your dependent's SSN to complete enrollment.
3. Have your PCP number ready. To find PCP Number, [click here](#).
4. Know who your beneficiaries are and their information to finalize enrollment.

## FREQUENTLY ASKED QUESTIONS

### Where do I find details on available benefits?

Please visit [www.mybenefitshub.com/crowleyisd](http://www.mybenefitshub.com/crowleyisd) to review all available options offered by Crowley ISD.

### What if I have a family status change?

You will have 30 days from the event date to notify the Benefits office. A change form and proof of the event are required.

### WHEN WILL I GET MY ID CARD?

Everyone on ActiveCare plans should receive a new ID card by mid-September. If you do not have your ID card by Sept 1st you can access your ID card using [Blue Access for Members \(BAM\)](#).

Member ID numbers do not change for ActiveCare participants. Therefore you can use your existing ID card for appointments until your new one is received.

## FBS CALL CENTER

### Need Assistance with enrollment in the HUB?

Call (866) 914-5202

Monday—Friday, 8AM—6PM / CST

\*Calls are recorded

## New RX Benefits— TRS

- Express Scripts is your new pharmacy benefits manager! CVS pharmacies and most of your preferred pharmacies and medications are still included.
- Certain specialty drugs are still \$0 through SaveOnSP.

## SCAN QR CODE



1. Open Camera on your Phone
2. Hold Phone so QR Code Appears on Screen
3. Tap the Notification to open the link

